

WARRANTY CLAIM FORM

1. Warranty Claim Form has to be **COMPLETELY** filled out and sent to the producer by e-mail or fax.
2. Product or product part serial number and production date must be indicated.
3. All defective products or product parts should be returned to factory **with the copy of this form**.
4. If the above mentioned point No. 3 can not be fulfilled and there are serious reasons for that, all possible information (photos, descriptions and etc.) has to be sent with this form. Photos must be taken in such a way that product or product part label and possible defect part is clearly visible and identified.
5. Warranty claim would not be accepted if product or product part is mechanically damaged or there were made any modifications to the product without written producer consent.
6. An invoice has to be included to obtain warranty.

Date:	Filled out by:	Company:
Address:		
Phone:	Fax:	E-mail:
Product name and product part number: _____		
- g.u.(AHU): _____		
Integrated automatic code (if exist) : _____		
Invoice number:	First start date:	Malfunction date:
Product installation place and environment:	Operating data: Ambient temperature: _____ °C Humidity : _____ % Date of last technical inspection: _____	
Full explanation of the malfunction:		
- name remote controller: _____		
- error code: _____		
- problem full explanation: _____		
Part to be filled out by producer		
Warranty Claim Form reception date:	Received by:	Defective product delivered back to the factory (yes/no):
Producer decision and explanation:		